**UX Testing Responses**

2/18/17, RPCC 11am - 2:30pm

**Signup**

**Logistics/Technical difficulties**

* The signup process isn't working on an android (we can't add a photo and you can't continue without one). Also when he tried to do it on my iPhone, he couldn't use the same email even though he didn't finish signing up.
* **I GUESS PERSON HAS tried to singup using the android first then tried again with the same emai! I was thinking about making the whole profile end of the question flow. That make more sense. Because I have seen number of users just keep their email and see the questions , they reluctant to complete whole page.**
* More difficulties on android devices -> Yes
* Delay/slow -> **What about the delay ?**
* It wasn't really working on one Android phone, the update wasn't installing properly (the app crashed).
* Connect to twitter -> **Interesting stuff!**
* Using facebook to sign in --> it doesn't tell you clearly to go check your email to activate your account (but there isn't an email)-> **That’s not true! Its there! On Ios**
* Facebook (not working --> said could not invite friends or something), Slow ,**????????, where?during singup?**
* Facebook (but it wasn't able to log in through facebook), and it wasn't allowing to log in either.--> **Is it for Andoid?**

**Photo upload**

* Upload button for photo page doesn’t work -----?
* Required to take picture/upload picture **---- ???**
* Shouldn’t have to add a picture → maybe have a default image?
* Difficulty with using fb photo ->>> **I think this issue resolved**
* Why doesn't it use my facebook picture? - (she ended up using it) 🡪 Need to check it ! ->**test**
* want to have a default headshot(such as a penguin)

**Skills/Interest Adding**

* hard to think of
* “Weird to see social media ask for skills”
* tedious
* Abbreviations
* “Are events limited based on your skills?”
* Wouldn’t want interests to limit your events (you don’t know if you like something if you’ve never tried it)
* can't find some interests - e.g. anime
* Why put in skills?
* is it the skills that I have? why do I need to put that in? I think the skills don't match what I do outside of school, especially for freshman

**Speed**

* A little slow -> Yes need caching mechanism through the frontend -> I could do redis to make it faster -> or 3 events at time…may be we have already implemented in this new version.
* Tedious, skills vs interests seem to overlap in purpose (in regards to helping you find things relevant to you)
* good length -- pretty quick
* A bit long, info asked was fine.
* Just enough, was expecting more

**Technical Difficulties**

**Signup**

* See signup section

**Events**

* See events section

**General**

* App not working well on Android phones- does not move past Profile Picture, slow in general as well.
* When “chat” icon is clicked, page loads forever- doesn’t lead to anything. Feels clunky.
* ***Time delay*** on a lot of items.

**Design**

* Liked the background photos
* We should be able to change the design - she likes white prefer black - hope we can customize design/ have a night mode -> **Interesting !**
* It seems pretty straightforward, and it's middle, length-wise.
* Don't like the font- too stretched out.
* Background photos were "interesting"
* looks really clean
* graphic are good
* "pretty aesthetic-y looking"
* very pretty

**Events**

**Layout**

* The event page is straightforward and fairly simple. I like how the events page updates.
* People liked the general layout and thought it was clear (maybe try another layout like grid layout)
* Good layout → high tech (the little pictures in the background are nice) and it’s nice how the events are one after another
* Sometimes when scrolling, the events are accidentally clicked which is annoying.
* In general, they like the app but would like if there would be some more options for background (brighter and more colorful). Another person also said that they would like a lighter background.
* It seems like all of the necessities are on the page, and there seems like there's a fair number of events.
* Surprised that it adds to calendar. The setup of the page was fine but not really amazing for this user. The pictures could be higher quality and should be framed better like **how Tinder is**.
* People thought that the app made a lot of sense in terms of how to use it.

**Relevance of Content**

* For one person, the suggestion of rock climbing was not very relevant for them.
* Some key words did not necessarily match up, for example something related to veterinary science didn’t show up when animal science was entered in as an interest
* The events recommended were great (the tester even said they would go to some).
* The events are fairly relevant; the first event is one of the interests I listed on profile.
* Some people just saw a lot of animal related events and cornell cinema events which they did not feel were relevant to them

**Glitches**

* People, in general, said that the app was slow and little glitchy (some said this because of unintended taps)
* The user wanted to add an event but they denied access to the calendar and the app seemed to crash (the app kept loading). -> **I Also had the same issue , don’t know why! - Frontend**
* Many users saw a delay when they were trying to click on events and scroll.

**Pros**

* Asking about the age was good because some events may be specific to certain demographic
* People really like the google calendar feature
* “**Like tinder but for events”**
* People liked this because they **could find free food and events like that**

**Further suggestions**

* For personal events, possibly creating a page organized my time of all of the events you wanted to go to. -> **I like this idea -> Like if you’re having 5 events in a day then set the priority of going remove , if the priority doesn’t match !**
* It would be nice to slide left or right on boxes to add or dismiss events (like Tinder). It takes more energy to click on event boxes and look at the information (it might be nice to add and then look at them closely)
* She did suggest showing where the event was on the front page.
* A list of events that you’ve signed up for
* A broader overview, in order to be able to see monthly events or bigger events
* A way to filter through events

**Adding Events**

* Logistics/ Technical Difficulties
  + After adding event, opens your photos and won’t let you click on events or any of the other tabs
  + Can’t switch from basics to description to photo, have to follow linear progression of form
  + Difficult to type
  + Phone froze
  + Won’t let her add photo
* General
  + Straightforward form
  + Won’t let you submit an event if everything is not filled out.-> **Yes, we need to focus on validation piece**
  + Seems good
* Confusion/Questions
  + How to request to join a group
  + Hard to navigate to
  + lost
  + Tried to type on “about” but can only progress by typing “next”

**Social: Profiles, People, + Chat**

**General Impressions**

* Would possibly use less than events/ groups pages, but could still find helpful
* Want to see people you know ->**Matching people who already singup using facebook and through the skills sets matching ..same as group and events**

**Navigation**

* Like feature of being able to type in interests to find people
* Easy to nav. b/w pages, and look through profiles

**Privacy -> We should focus on this piece most important, its easy …like , we could allow anybody to chat , but it will go as chat request, if the other person would accept the request then we could show the first message to user.**

* Create a private version, so you could plan events with your friends. ->
* “Kind of sketchy”
* Maybe invite, but not chat w/ this app → can only DM if you’ve been accepted?
* A friending option
* Don’t just see random people
* Shouldn’t be able to see events people go to unless they’re allowing you to see it
* Only see clubs ppl are in and

**Relevance**

* If you’re looking for ppl to ask
* Seeing person’s interests + skills seems less relevant, have major + clubs show up instead? And maybe the events they’re going too

**Feature Suggestions**

* Friend people
* Varying privacy levels
* Be able to invite people to events
* Show major + clubs
* Find people in same groups
* Option for a description/bio
* Add links to people’s social media like Twitter, FB. -> **That’s true**  ->Integrate Insta
* Increase social media aspect
  + But should focus on making events part good first
* Find friends feature
  + Invite friends -> totally needed!
  + Sometimes can’t find people using the name search
* Alert people to see events you’re going to
* Hope we can add friends from a button next to the headshot

**Chat**

* tried to find people in the the chat section
* Able to message people? Likes optional background colors
* When "CHAT" icon is clicked, nothing happens- just blank page loading.

**Personal Profile/Customization**

**Skills and Interests (Reference Shapr app , best profile ) We need to foucs on this…!**

* Small little tidbits are informal, "loose".
* Not that great, skills and interest isn't enough to put on a profile. She would also want more general things like major and groups (she wouldn't want more personal things on her profile like interests), would make more sense for it to be more professional (not even in capital letters so it doesn't feel very formal)
* Do not like how it asks for skills- seems a bit unnecessary .
* Should ADD ethnicity because there are lot of ethnic groups on campus.

**Need Feedback button asap, so user could reach to us.**

**Separate Events**

* I would want the events page to be separate and more time organized.- **Agree**

**Customization**

* want to be able to customize the design/ background
* Likes profile page- would like to change back color, doesn't like solid black.
* Option to add a personal bio so we can know more about people using the app.
* Studies capitalized and major is lowercase- do one or the other. -> need to be corrected

**Errors**

* When you try to change the year on your profile. it pops you as white bars instead of information. Adding an interest also doesn't work. After restarting the app, these bugs seemed to have disappeared.
* had some problems w/ adding a picture
* Can’t recrop the photo -> May be previous version issues

**Groups**

**Relevant**

* Groups were relevant, but no one was in the group currently.
* Overall, the groups were fairly relevant, but some were irrelevant to them, such as recommending a linguistics or research event when they weren’t interested in either.

**Layout**

* Layout was fairly well-received.

**Additional Features**

* Fairly confused on how to join a group and were wondering what the “claim” feature meant.
* Wanted the groups to work similar to the events page (swipe right to add and swipe left to delete from feed).
  + Wanted to get notifications from a group.
  + Liked how you can email the group right away
  + Wanted a descriptive description (i.e. commitment level)
  + wish you could see events associated with events
  + More Outdoors Events

**Errors**

* It crashes when you try to chat (loading).

**General Impressions**

**Likes**:

* Connectability to personal calendar
* Ease of adding events and removing events, like a Tinder for events.
* Well formatted, classy look to all the pages.
* Trending bar is cool
* Likes the app
* Easier to add events than Facebook because don’t have to search
* If more people join, would definitely have lot of potential
* Intuitive~ easy to figure out the App.
* Better than getting emails that we don’t check.
* You can get a more full experience, it shows a lot of things that you could do (not like facebook where someone has to be interested or you get invited)

**Dislikes:**

* Time delay for loading lot of pages, especially on Android phones.
* Already have events on Facebook.
* Cannot join group without “claiming” it.
* A lot of events are very narrow (eg. only CS stuff), but would like some new things they’ve not tried before. (Nandita- maybe it would be cool to put in a randomly selected event from the “All” database into each day slot in the “Matched” feed)

**Suggestions**:

* Keep as an EVENTS page, don’t go too much into social media.
* Cannot join group without “claiming” it.
* Customizable background, text
* Pictures can be more event-personalized and higher quality.
* Make app give notifications about events so people remember.
* Tutorial on how to use the app in the beginning
* Make adding groups like adding events- done in the same way for consistency.
* Way to friend people AND recommend events to friends would be very cool
* Would be nice if it syncs to FB photo.
* doesn't give out too much info